

*Remington.*

# Owner's Manual

Instruction Book for:  
MODEL 870<sup>®</sup> DM  
Pump Action Shotguns


This manual contains operating, care, and maintenance instructions. To assure safe operation, any user of this firearm must read and understand this manual before using the firearm. Failure to follow the instructions and heed the warnings in this manual can cause property damage, personal injury, and/or death.

This manual should always accompany this firearm, and be transferred with it upon change of ownership.

**WARNING!** Keep this firearm out of the reach of children, unauthorized individuals, and others unfamiliar with the safe handling of firearms.



**NOTICE:** This owner's manual is subject to change. Please refer to [www.remington.com](http://www.remington.com) for the most up-to-date version.

	Alert Symbols and Definitions:
<b>WARNING!</b>	Indicates a hazardous situation which, if not avoided, could result in property damage, personal injury or death.
<b>CAUTION!</b>	Indicates a hazardous situation which, if not avoided, could result in minor to moderate personal injury.
<b>NOTE:</b>	Address practices not related to personal injury.

## Congratulations on Your Choice of a Remington Firearm!

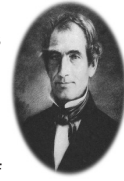
Remington would like to thank you for purchasing our product. With proper care, it should give you many years of dependable use and enjoyment. For best results, we recommend that you use Remington Ammunition; the ammunition used in factory testing your firearm against our rigorous function and performance standards.

### Contents:

Page 3	Safety is Critical to Performance
Page 3	The Ten Commandments of Firearm Safety
Page 8	Safe Firearm Handling
Page 8	Dangerous Procedures
Page 9	General Operation
Page 9	The Serial Number and Gauge Identification
Page 9	Important Parts of the Firearm
Page 9	The Safety Mechanism
Page 10	The Locking Device
Page 10	The Fore-end and the Action Bar Lock
Page 11	The Detachable Magazine (DM) Release
Page 11	The Trigger Assembly
Page 11	The Choke Tube
Page 12	Sights
Page 12	Assembling the Firearm
Page 12	Clearing / Unloading the Firearm and Magazine
Page 13	Checking the Barrel for Obstructions
Page 14	Removing a Barrel Obstruction
Page 14	Loading the Firearm
Page 14	Ammunition
Page 16	Discharging the Firearm
Page 17	Changing a Choke Tube
Page 18	Cleaning, Lubrication, and Maintenance
Page 18	Disassembling the Firearm for Cleaning
Page 20	Cleaning/Reassembling the Magazine
Page 21	Cleaning the Barrel
Page 22	Cleaning a Choke Tube
Page 22	Disassembling and Cleaning the Bolt Assembly
Page 23	Cleaning the Trigger Assembly
Page 24	Cleaning the Receiver Assembly
Page 24	Reassembling the Firearm
Page 26	Function Testing the Firearm
Page 28	M870 DM Pump Action Shotgun Exploded View
Page 29	M870 DM Pump Action Shotgun Parts List
Page 30	M870 DM Bolt, Receiver and Trigger Plate Assembly Exploded Views
Page 31	M870 DM Bolt, Receiver and Trigger Plate Assembly Parts Lists
Page 32	How to Obtain Parts and Service from Remington Arms
Page 32	Firearm Owner's Record
Page 32	Firearm's Warranty and Registration
Page 33	Repair Service
Page 34	Firearm Maintenance Record

## A Tradition of Performance and Safety.

In 1816 Eliphalet Remington was confident he could make a flintlock that was as good or better than any he could buy. His confidence was well founded. The barrel he handcrafted set a new standard for firearm accuracy and spawned generations of products that have made Remington America's leading gunmaker. While performance and style are certainly hallmarks of Remington firearms, one factor ultimately drives their performance. Safety. Eliphalet Remington never lost sight of the fact that his rifles were potentially lethal and could kill someone if handled improperly. And after more than 200 years the same holds true for any firearm, including your new Remington. Eliphalet Remington's first flintlock launched a proud tradition of accuracy and responsibility.



*Eliphalet Remington's first flintlock launched a proud tradition of accuracy & responsibility*

## Safety is Critical to Performance.

A superbly crafted firearm is only as good as the hands that hold it. You can never be too careful. Shooting accidents are often caused by careless oversights such as failing to control the direction of the muzzle, failing to fully engage the safety, leaving ammunition in the chamber or using improper loads. These oversights can result in the destruction of life, limb or property. There is no calling back a bullet once it is been fired, so it is critical that you know the principles of safe firearm handling and storage before you ever take your new Remington firearm out of the box.

The proper use and performance of your firearm depends on correct assembly and maintenance, so it is critical that you familiarize yourself with the information in this instruction book. Even if you are a veteran shooter with a collection of Remington firearms, take the time to read this literature. Not all firearms are the same. That means the first step in safe handling is to learn the features and requirements of your new Remington.

## THE TEN COMMANDMENTS OF FIREARM SAFETY

The Ten Commandments of Firearm Safety should be etched in your memory forever. Let them govern your action wherever and whenever you are involved with firearms in the field, on the range, or in your home. Please take the time to review and understand these rules.

### 1st COMMANDMENT

**ALWAYS KEEP THE MUZZLE POINTED IN A SAFE DIRECTION.**

*This is the most important firearm safety rule.* A safe direction is one in which an accidental discharge will not cause injury to yourself or others. Never allow your firearm to point at anything you do not intend to shoot. Be especially careful when you are loading or unloading. Treat every firearm as if it were loaded. And make it a habit to know where the muzzle is pointed at all times, even when your firearm is unloaded. No one will be injured by an accidental discharge if you keep your firearm pointed in a safe direction. It is as simple as that.



### 2nd COMMANDMENT

**FIREARMS SHOULD BE UNLOADED WHEN NOT IN USE.**

*Load your firearm only when you are in the field or on the target range and ready to fire.* Never let a loaded firearm out of your sight or out of your hands. Unload it as soon as you are finished shooting - before you bring it into your car, camp or home. Remember, unloading your firearm means unloading it completely, so there is no ammunition in the chamber or in the magazine. Before handling a firearm or passing it to someone else, visually check the chamber, receiver and magazine to be certain they do not contain ammunition. Always keep the firearm's action open when not in use. Never assume a firearm is unloaded even if you were the last person to use it. Always check for yourself.

- *Let common sense rule when you carry a loaded firearm.* If you are in a situation that could risk accidental discharge - such as crossing a fence, wading through a stream or climbing a tree - always unload your firearm. Never pull or push a loaded firearm toward yourself or another person. Never carry a loaded firearm in a scabbard, detached holster or gun case.

- *Certain firearms are equipped with internal security devices to prevent unauthorized use.* In addition, some firearms owners use external devices, such as cable locks and trigger blocks, for the same purpose. Even if you use such a device, you should still keep your firearm unloaded when stored or not in use. And using internal or external devices cannot substitute, however, for securing your firearms and ammunition in a separate, locked location.



- *Safe storage of firearms is just as critical as safe handling.* Never store firearms loaded. Be sure to keep your firearms in a secure place where unauthorized persons cannot get their hands on them without your knowledge.

*Firearms should be stored in a secure place where children cannot access them. A gun safe is an ideal way to secure your firearm*

- *Take special care if there are children around.* Children are fascinated by firearms. It is a natural curiosity that can have tragic consequences when not properly supervised. Store your firearms in a locked gun safe or some other location that physically bars a child from gaining access.

- *Ammunition should be stored and locked in a location separate from your firearm.* Never leave an unsecured firearm or ammunition in a closet, dresser drawer or under the bed. Remember, it is your responsibility to make sure that children and others unfamiliar with firearms cannot get access to your firearm and ammunition.



### 3rd C O M M A N D M E N T

#### DO NOT RELY ON YOUR FIREARM'S SAFETY.

*Treat every Firearm as if it can fire at any time, whether or not there is pressure on the trigger.* Your firearm has been carefully designed to maximize performance and safety. However, because a firearm's safety is a mechanical device, it could fail.

*Human error is a more likely reason for a firearm safety to fail. By mistake, you may think the safety is on when it really is not.* Or the safety may have been disengaged without your knowledge. Or you could think your firearm is unloaded when there is actually a cartridge or shell in it. A mechanical safety is not a substitute for common sense. It is merely a supplement to your proper handling of a firearm.

*Never touch the trigger on a firearm until you are ready to shoot.* Keep your fingers away from the trigger when you are loading or unloading. Do not pull the trigger when the safety is engaged or positioned between safe and fire.

*Before using your firearm, read this instruction book to understand the exact location and operation of your firearm's safety.* Even when the safety is on, maintain control of your loaded firearm and control the direction of the muzzle. In other words, do not rely on your safety to justify careless handling. If your firearm's internal mechanisms are broken or have been altered, your firearm may fire even when the safety is on. Remember, you and your safe firearm handling practices are your firearm's best safety.



### 4th C O M M A N D M E N T

#### BE SURE OF YOUR TARGET AND WHAT IS BEYOND IT.



*You can not stop a shot in mid-air, so never fire unless you know exactly where your shot is going and what it will strike.* Never fire at a sound, a movement or a patch of color. A hunter in camouflage can easily be mistaken for a target by an impulsive shooter. Before you pull the trigger be absolutely sure of your target and what is behind it. Make sure the shot has a backstop such as a hillside or dense material like sand. Remember, bullets can travel great distances with tremendous velocity. Know how far your shot will go if you miss your target or the bullet ricochets.



## 5th C O M M A N D M E N T

### USE PROPER AMMUNITION.

*Every firearm is designed to use a certain caliber or gauge of ammunition. Using the wrong ammunition, mixing ammunition or using improperly reloaded ammunition can cause serious personal injury or death. And it only takes one cartridge or shotshell of the incorrect caliber or gauge, or which has been improperly reloaded, to destroy your firearm. It is your responsibility to make sure the ammunition you use exactly matches the caliber or gauge of your firearm. Refer to this instruction book to find out the specific requirements of your firearm. Always read and heed the instructions on ammunition boxes.*

*Confusing shells or cartridges can cause serious personal injury or death and destroy your firearm. Examine your shells or cartridges closely and use only the precise caliber or gauge for your specific firearm. For example, suppose you accidentally loaded a 20 ga. shell into a 12 ga. shotgun. Because the 20 ga. shell is too small for the chamber, the 20 ga. shell could travel down the barrel and get lodged in the bore. If you then loaded a standard 12 ga. shell behind it and fired, the 12 ga. shot will slam into the lodged 20 ga. shell and may cause the barrel to explode right in your hand. This is commonly called a 12/20 burst, and it can kill you.*

*Check all ammunition before you load it to make sure it matches your firearm's requirements. Every Remington cartridge and shell is head-stamped with its caliber or gauge for easy identification. Likewise, you will find the caliber or gauge of your new Remington firearm imprinted on the barrel.*

### Reloading Requires Extra Diligence.

*If you reload ammunition, then you are responsible for ensuring that the components you use and the performance of your loads meets SAAMI guidelines for safety and performance – the same guidelines your firearm was tested to at the factory. Never use ammunition which has been reloaded by someone else. Reloading requires a thorough knowledge of reloading procedures and a deep respect for the explosive potential of gunpowder. Reloading incorrectly, whether by deviating from load specifications established by powder or component manufacturer's recommendations or exceeding 'maximum loads' could result in severe injury to yourself or bystanders or severe damage to your firearm. Dangerously high pressure can result from an overcharge of powder or other deviations from established reloading guidelines creating the potential for severe damage to your firearm and possible personal injury and/or death to you and/or bystanders. If you chose to reload, be extremely careful.*



## 6th C O M M A N D M E N T

### IF YOUR FIREARM FAILS TO FIRE WHEN THE TRIGGER IS PULLED, HANDLE WITH CARE.

*If for some reason the ammunition does not fire when you pull the trigger, stop and remember the 1st Commandment of Firearm Safety - always keep the muzzle pointed in a safe direction. Keep your face away from the breech, then put the safety on, carefully open the action, unload the firearm and dispose of the cartridge safely. Remember that anytime there is a shell in the chamber, your firearm is loaded and ready to use. Even if you tried to shoot and your firearm did not fire, treat your firearm as if it could still discharge.*



## 7th C O M M A N D M E N T

### ALWAYS WEAR EYE AND HEARING PROTECTION WHEN SHOOTING.

*Your sight and hearing risk injury from shooting and should be protected at all times. Wear protective shooting glasses to guard against falling shot, clay target chips, powder residue, ruptured cartridge cases and even twigs and branches in the field. Also be sure to wear eye protection when you are disassembling or cleaning a firearm so that tensioned parts (like springs) and cleaning solvents do not come in contact with your eyes. Continued exposure to shooting noise can permanently damage your hearing. On the range, where shooting volume is the loudest, be sure to use the maximum protection of a headset. Learn to use hearing protection at all times.*



## 8th C O M M A N D M E N T

### BE SURE THE BARREL IS CLEAR OF OBSTRUCTIONS BEFORE SHOOTING.

*Before loading your firearm, open the action and make sure there is no ammunition in the chamber or magazine. Check the barrel for any obstructions or debris. Even a small amount of snow, mud, excess lubricant or grease in the bore can dangerously increase pressure and cause the barrel to bulge or burst when firing. Use a cleaning rod and patch to wipe away anti-rust compounds or any other residues or obstructions in the barrel. Never try to shoot out an obstruction by loading another shell and firing!*

*When firing, rely on your instincts. If the noise or recoil of your firearm seems weak, stop everything, unload your firearm and be sure nothing is lodged in the barrel. Remember the 12/20 burst? That is what can happen when the barrel is obstructed. Always be sure you are using the correct ammunition in your firearm and that it is free of obstructions.*



## 9th C O M M A N D M E N T

### DO NOT ALTER OR MODIFY YOUR FIREARM AND HAVE IT SERVICED REGULARLY.

*Your firearm has been designed to operate according to certain factory specifications. You will jeopardize your safety and that of others around you by attempting to alter its trigger, mechanical safety or other mechanisms. So never alter or modify your firearm in any way.*



*Like any mechanical device, a firearm is subject to wear. It must be maintained and periodically serviced to assure optimum safety and performance. Only a qualified service facility should service, repair or modify your Remington firearm. Consult your instruction book for instructions on how to send your firearm to the factory or for the location of the nearest Remington authorized repair station.*

*Proper cleaning and lubrication are also important to firearm maintenance and are necessary to assure accuracy, safety and reliability. Before cleaning, always make sure that your firearm is completely unloaded. And always clean the barrel from the chamber end to the muzzle when possible.*

*Make it a practice to clean your bore every time you are going to shoot. Be sure to clean your entire firearm before and after long-term storage and no less than once a year. It is also important to clean your firearm whenever it is been exposed to adverse conditions such as rain, dirt, mud, snow, sleet or saltwater.*

*For safe and dependable operation of your firearm, all parts of your firearm must be properly cleaned and lubricated. Periodically inspect the internal workings of your firearm to be sure they are clean and free of rust, unwanted dirt and debris.*

Use recommended lubricants on your firearm and do not over-lubricate. Excessive use of a non-regimented lubricant could adversely affect the function and safe operation of your firearm. Remember, you are responsible for the proper care and maintenance of your firearm. Failure to properly maintain your firearm cannot only damage or ruin your firearm, it can expose you and others to unnecessary risks of personal injury or death.

**NOTE:** Remington has a wide range of firearm care products and resources for best results when cleaning your firearm. Everything from solvents and lubricants to rods and patches. They are all available from your Remington dealer.

## 10th C O M M A N D M E N T

### LEARN THE MECHANICS AND HANDLING CHARACTERISTICS OF YOUR FIREARM.

*Not all firearms are alike.* They have different mechanical characteristics that dictate how you should carry and handle them. Anyone who plans to use a firearm should first become totally familiar with the type of firearm it is and the safe handling procedures for loading, unloading, carrying, shooting and storing it.

*Before you even unpack your new Remington firearm, read this instruction book from cover to cover and familiarize yourself with the different component parts of the firearm.* Then read, understand and follow *The Ten Commandments of Firearm Safety* in this manual.

**WARNING!** Discharging firearms in poorly ventilated areas, cleaning firearms or handling ammunition may result in exposure to lead, a substance known to cause birth defects, reproductive harm, cancer and other serious physical injury. Have adequate ventilation at all times. Wash hands thoroughly after exposure.



### SHOOT SOBER!!

There is one other rule that must be followed when handling firearms. In fact, respect for this rule is necessary in order to effectively practice *The Ten Commandments of Firearm Safety*. The rule is: SHOOT SOBER! Firearms and alcohol or drugs make a deadly combination. Never consume anything that would mildly impair your judgment or physical coordination when you are using a firearm. A staggering percentage of the shooting accidents that occur every year involve alcohol or drugs. Be smart. Always shoot sober and stay alive.

**WARNING!** Failure to follow any of these safety rules may cause personal injury or death to the shooter or bystander and damage to property. Do not use a firearm until you fully understand and practice *The Ten Commandments of Firearm Safety*. If you have any questions about the safe use of a Remington firearm, write to us at Remington Arms Company, LLC, Consumer Service, P.O. Box 700, Madison, 27025-0700, or call us at 1-800-243-9700.

### DON'T KEEP THIS TO YOURSELF.

Now that you are a firearm owner you have the obligation to help ensure that shooting sports are safe for everyone - participants and bystanders alike. You can do that by practicing these principles of firearm safety and passing them on to others - especially new shooters. Set an example for beginners. Be a guide to their safe entry into the exciting world of shooting sports. Invest your time and patience for the love of the sport and for its future. After all, it is your love of the sport that led you to buy a new Remington.

Firearm ownership is a right and privilege. It is a right guaranteed in this nation's Constitution. It is a privilege, which carries with it a personal responsibility to use your firearm in a way which will ensure your safety and the safety of others. The preservation of this right and privilege depends on the personal commitment of you and your fellow shooters to the safe and responsible use of firearms. Let *The Ten Commandments of Firearm Safety* outlined in the manual guide you at all times. Teach and promote these rules whenever you can. Remember, firearm safety depends on you! That is the only way to really enjoy your new Remington firearm and to preserve sport shooting as we know it today.

## MODEL 870 DM PUMP ACTION SHOTGUNS

### ALWAYS PRACTICE SAFE FIREARMS HANDLING

**WARNING!** It is very important that you read and understand this manual before using the new firearm. Each of the warnings should be read and heeded carefully. Always follow *The Ten Commandments of Firearm Safety* listed in this manual. Failure to follow these rules, warnings, and instructions, can result in property damage, personal injury, and/or death.

**WARNING!** If this firearm is carelessly or improperly handled, unintentional discharge can result in property damage, personal injury, and/or death.

**WARNING!** Never place your finger on the trigger unless you are ready to discharge or discharge the firearm even when the safety is engaged. An unintentional or uncontrolled discharge of your firearm may cause property damage, personal injury, and/or death.

**WARNING!** Use only clean, dry, high quality, commercially manufactured ammunition in good condition which is appropriate to the caliber of your firearm. Remington recommends against the use of remanufactured ammunition, and urges extreme caution with reloaded or hand-loaded ammunition. The use of improperly loaded, hand-loaded, or reloaded ammunition may cause property damage, personal injury, and/or death.

**WARNING!** The M870 shotguns with a detachable magazine (DM) can be discharged with the magazine removed. If a cartridge is chambered, and the bolt is closed, safety is disengaged, pulling or depressing the trigger will cause the firearm to discharge. An unintentional or uncontrolled discharge of your firearm may cause property damage, personal injury, and/or death.

### DANGEROUS PROCEDURES

**WARNING!** An unfired cartridge can discharge if left in a hot barrel - this is often referred to as a "cook-off." Always keep the firearm pointed in a safe direction. If an unfired cartridge cannot be cleared from a hot barrel quickly, remove the magazine from the firearm and allow the barrel and unfired cartridge to cool 15 minutes. A cook-off can cause property damage, personal injury, and/or death.

**WARNING!** Never discharge a firearm with water or other obstruction in the barrel. Discharging the firearm with water or other obstructions in the barrel can cause property damage, personal injury, and/or death.

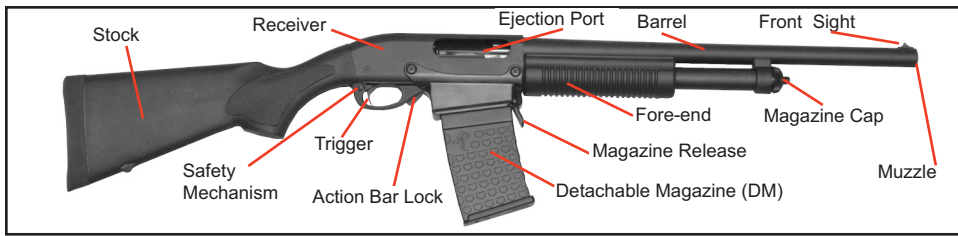
**WARNING!** If you experience a change in the sound report and/or recoil while discharging the firearm, do not attempt to discharge the firearm again. A change in the sound report and/or recoil can be symptoms of a defective cartridge, which could lead to an obstructed bore. Discharging a firearm with an obstructed bore can cause property damage, personal injury, and/or death.



## THANK YOU FOR PURCHASING A REMINGTON PRODUCT!

*Congratulations on your choice of a Remington. With proper care, it should give you many years of dependable use and enjoyment. For best results, we recommend that you use Remington Ammunition - the ammunition used in factory testing your firearm against our rigorous function and performance standards.*

**PICTURE 1** This picture shows the main parts of a REMINGTON MODEL 870 DM Pump Action Shotgun. The picture will aid in understanding the instructions.



### GENERAL OPERATION

The Remington Model 870 DM pump operated shotguns are capable of firing single shot with each cycle of the action and pull of the trigger. The Remington 870 DM is chambered for a 2 $\frac{3}{4}$ " or 3" shotshells. It is a single action, pump (or "slide") action, bottom loading, side ejecting shotgun that incorporates dual action bars, an internal hammer and a detachable magazine (DM).

**NOTE:** Some illustrations in this manual may depict cosmetic differences not related to performance or safety.

### The Serial Number and Gauge Identification

The serial number is located on the left side of the receiver. See Picture 2.

Specifications for the gauge and length of the shotshells intended for use in your firearm are located on the shooter's left side of the barrel. See Picture 3.

**WARNING!** Only use ammunition designated on the Barrel. Using ammunition not designated on the Barrel (improper gauge or chamber length) may cause property damage, personal injury, and/or death.

### IMPORTANT PARTS OF THE FIREARM

#### The Safety Mechanism

The safety mechanism of the Model 870 DM shotgun provides protection against accidental or unintentional discharge under normal usage when properly engaged and in good working order.

The safety mechanism is not a substitute for following the rules of safe firearm handling. The cross-bolt type safety prevents the trigger from being pulled when engaged in the "ON" ("SAFE") position. The "Red" band marking around the safety button will NOT be visible when the safety mechanism is engaged.

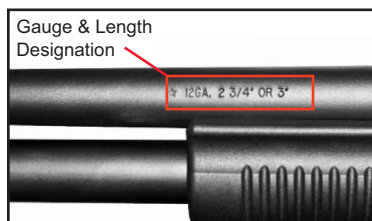
To engage the safety mechanism, push the "safety button" located at the rear of the trigger guard to the shooter's right until the button stops and the red band marking cannot be seen. See Picture 4 on page 10.

Always engage the safety mechanism by moving the safety button to the shooter's right before handling, loading or unloading the firearm.

When you are ready to discharge the firearm, disengage the safety mechanism by pushing



Picture 2



Picture 3

the safety button to the shooter's left until the button stops and the "Red" band marking around the safety button is VISIBLE. See Picture 5.

You have now disengaged the safety mechanism and the firearm is ready to FIRE (discharge).

Do not touch the trigger while moving the safety button. Your fingers and all other objects should be kept outside of the trigger guard and away from the trigger until you are actually ready to discharge the firearm.

**WARNING!** Never place your finger on the trigger unless you are ready to discharge or FIRE the firearm even when the safety is engaged. An unintentional or uncontrolled discharge of your firearm may cause property damage, personal injury, and/or death.

Careless handling can cause the firearm to discharge, even when the safety is engaged in the "ON" ("SAFE") position. See *The Ten Commandments of Firearm Safety* section in this manual.

### Additional Features

Besides the manual safety mechanism, the Model 870 DM pump action shotguns incorporate passive features providing additional protection against accidental or unintentional discharge under normal usage and when they are in good working order. These passive features such as the inertia firing pin system, steel alloys and/or their metallurgical treatments, the hammer, sear, and trigger engagements, the trigger disconnect, the breech lock-up system, head space, and the trigger guard all work without direct input from the user as long as your firearm is kept clean and in good working order.

**WARNING!** Do not alter, bypass, or render the safety features of this firearm inoperative. Altering, bypassing, or rendering these features inoperative may cause property damage, personal injury, and/or death.

### The Locking Device

This firearm was originally sold with a key-operated locking device to assist the owner in protecting against unauthorized use. For proper installation of the locking device, see separate instructions provided with the locking device. These are storage locking devices. Keep your locking device engaged when your firearm is not in use. See Picture 6. Store the firearm completely unloaded and locked in a safe place. Store the ammunition and key in a secure location inaccessible to unauthorized individuals and separately from the firearm.

**WARNING!** The locking device DOES NOT eliminate the need for safe firearm handling and storage, including keeping this and every firearm unloaded and locked in a secure place when not in use. Read and follow these and other safety rules in this instruction book. See *The Ten Commandments of Firearm Safety* section in this manual. Failure to read, understand, and obey these instructions may cause property damage, personal injury, and/or death.

Keep your locking device engaged when your firearm is not in use. Keep the keys in a secure place, inaccessible to others. DO NOT leave your keys or any ammunition with your firearm, which should be kept unloaded and locked in a safe place.

### The Fore-end and the Action Bar Lock

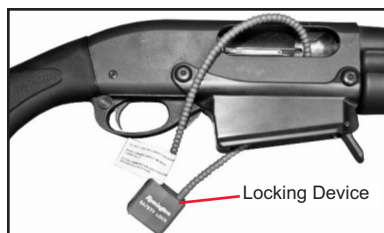
The action will open when the action bar lock is activated and the fore-end is moved rearward. The action bar lock is used to unlock the action. It is located on the shooter's left in front of the trigger guard. The action can be opened when the action bar lock is activated



Picture 4



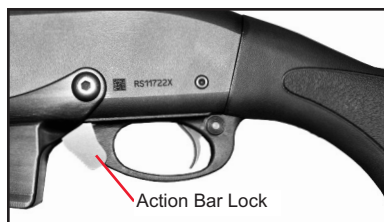
Picture 5



Picture 6

by pulling it rearward and then moving the fore-end rearward. See Picture 7.

**WARNING!** When the fore-end or action is forward in the closed locked position and the *safety mechanism* is in the “OFF” (“FIRE”) position, the firearm can be discharged by pulling the trigger. An unintentional or uncontrolled discharge of your firearm may cause property damage, personal injury, and/or death.



Picture 7

## The Detachable Magazine (DM) Release

The M870 DM’s magazine release lever is used to unlatch or release the magazine from the firearm. The magazine release lever can be accessed from the front of the magazine well. To release a magazine from the firearm, depress the magazine release lever and then pull down on the magazine. See Picture 8.



Picture 8

## The Trigger Assembly

**Pulling the trigger DISCHARGES the firearm.**

The trigger assembly of the Model 870 DM shotgun is a single-action (SA) system. When the trigger is pulled fully rearward, it starts the firing sequence by releasing the hammer. The trigger assembly is not adjustable. All repairs to the trigger assembly must be made by a Remington Authorized Repair Center. For information on how to obtain repairs and service, see the “How to Obtain Parts and Service from Remington Arms” section in this manual.

**WARNING!** Never place your finger on the trigger unless you are ready to discharge or FIRE the firearm even when the safety is engaged. An unintentional or uncontrolled discharge of your firearm may cause property damage, personal injury, and/or death.

**WARNING!** Never manipulate, adjust or change any of the internal components of your firearm unless specifically directed to do so in this instruction manual. Improper manipulation of any internal components may affect the safety and reliability of your firearm and may cause property damage, personal injury, and/or death.

## The Choke Tube

The inside bore constriction at the muzzle end of a shotgun’s barrel is known as the “Choke.” When a shotshell is discharged, shot travels down the bore, exits the muzzle and begins to “spread-out.” The spread of the shot is controlled by changing the muzzle constriction. Some Model 870 DM shotguns have a changeable, screw-in, Remington choke tube system called a Rem Choke. Some Model 870 DM shotguns feature a fixed choke and are not changeable. To change or replace the barrel’s choke tube on a changeable system See the “Changing a Choke Tube” section in this manual. For more information about choke tubes see: *The Remington Guide to Shotguns and Shotshell Ammunition* publication found on our website at [www.remington.com](http://www.remington.com).

**WARNING!** Completely unload your shotgun’s chamber and magazine before removing or installing a choke tube and ensure the safety mechanism is engaged by placing the safety in the “ON” (“SAFE”) position. Changing a choke tube when the firearm is loaded or the safety is not in a safe position may cause property damage, personal injury, and/or death.

**WARNING!** Never discharge your shotgun without a choke tube properly installed. Discharging a shotgun without a choke tube properly installed may cause property damage, personal injury, and/or death.

**WARNING!** Never discharge steel or other non-lead shot through a lead-only or full choke, flush-mounted choke tube. Choke tubes NOT designated for steel will be marked “Lead Only.” Discharging steel or other non-lead shot through a choke tube marked “Lead Only”, or any full choke, flush-mounted choke tube (**regardless of markings**) may cause property damage, personal injury, and/or death.

## Sights

**WARNING!** Before adjusting the sights or mounting any telescopic sights, make sure the firearm is completely unloaded (both chamber and magazine) and the safety mechanism is engaged by placing the safety in the “ON” (“SAFE”) position. An unintentional or uncontrolled discharge of your firearm may cause property damage, personal injury, and/or death.

Your firearm may incorporate a fiber optic component. See the instructions provided in packaging to adjust the rear sight or change or replace the fiber optics.

## Receiver Mounted Optics

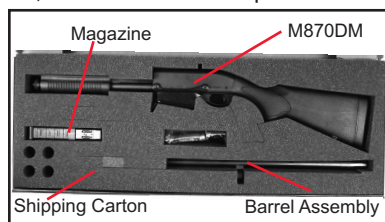
The top of the Model 870 DM Pump Action Shotgun receiver may be drilled and tapped to mount an optical sight. For optic mounting and adjustment, see the instructions provided with your optical sight system.

## Assembling the Firearm:

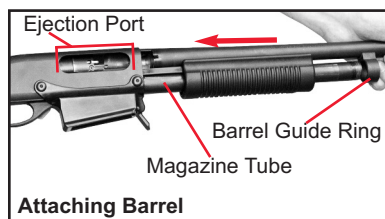
The Model 870 DM was shipped with the barrel assembly removed. See Picture 9.

**Note:** The bore and chamber should be cleaned before assembly. See the “Cleaning, Lubrication, and Maintenance” section in this manual.

1. Always keep the firearm pointed in a safe direction. See *The Ten Commandments of Firearm Safety* section in this manual.
2. Engage the safety by placing the safety mechanism in the “ON” (“SAFE”) position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Visually check the inside of barrel making sure there are no obstructions, see the “Check for a Barrel Obstructions” section in this manual.
4. If your barrel is designed for use with changeable choke tubes, verify a choke tube is installed and securely tightened. See the “Changing a Choke Tube” section of this manual.
5. Ensure the firing pin is not protruding from the bolt face, see the “Clearing/Unloading the Firearm and Magazine” section in this manual.
6. Unscrew and remove the magazine cap by turning it counter clockwise.
7. Press the action bar lock and move the fore-end rearward until the bolt assembly is approximately halfway in the receiver as viewed through the ejection port. See Picture 10.
8. Insert the barrel into the receiver and the barrel guide ring over the magazine tube. See Picture 10.
9. Once the barrel is fully inserted into the receiver, replace the magazine cap on top of the magazine tube. Tighten by turning clockwise until hand-tight.
10. Open the action fully by pressing the action bar lock and then moving the fore-end fully rearward.



Picture 9



Picture 10

## CLEARING / UNLOADING THE FIREARM AND MAGAZINE

**WARNING!** Never assume your firearm is unloaded. Always control the direction of the muzzle of your firearm, even if you think it is completely unloaded. Careless handling of a firearm may cause property damage, personal injury, and/or death.

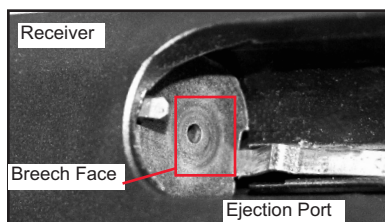
**WARNING!** The M870 shotguns with a detachable magazine can be discharged with the magazine removed. If a shotshell is chambered, the action is fully closed, and the safety is disengaged, pulling or depressing the trigger will cause the firearm to discharge. An unintentional or uncontrolled discharge of your firearm may cause property damage, personal injury, and/or death.

**CAUTION!** Always wear eye and hearing protection when handling a loaded firearm. Failure to do so could result in personal injury. See *The Ten Commandments of Firearm Safety* section in this manual.

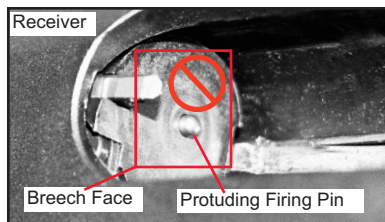
1. Always keep the firearm pointed in a safe direction. See *The Ten Commandments of Firearm Safety* section in this manual.
2. Engage the Safety by placing the safety mechanism in the "ON" ("SAFE") position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Remove the detachable magazine by pressing the magazine release lever and then pulling the magazine free from the magazine well. See Picture 8 on page 11.
4. Firmly hold the firearm with both hands, keeping the trigger clear of contact with fingers, clothing and/or other objects.
5. Open the action by pressing the action bar lock then moving the fore-end slowly and completely rearward with your support hand. If a shell was in the chamber, it should be ejected at this time.
6. If the shell is not ejected from the receiver, lift the front of the shell outward and remove it from the firearm through the ejection port.
7. Hold the magazine separate and apart from the shotgun.
8. Slide the top shell forward until it is free of the magazine. See Picture 11.
9. Repeat step 8 until the magazine is completely empty.
10. With the firearm completely unloaded and the action open, check the breech face to ensure the firing pin is not protruding. With the action open, inspect the breech face through the ejection port. See Picture 12. If the firing pin is protruding from the breech face as in Picture 13, do not attempt to load or discharge the firearm.



Picture 11



Picture 12



Picture 13

If the firing pin is protruding from the breech face, have the firearm serviced by a Remington Authorized Repair Center before use. To locate an Authorized Repair Center, See the "How to Obtain Parts and Service from Remington Arms" section in this manual.

**WARNING!** If the firing pin is protruding from the breech face do NOT attempt to load or discharge the firearm. Have the firearm serviced by an Authorized Repair Center. See the "How to Obtain Parts and Service from Remington Arms" section in this manual. Loading a firearm with a protruding firing pin may cause an unintentional discharge resulting in personal injury and/or death.

## The Barrel

**WARNING!** The inside of the barrel must be clean and free of obstructions. Discharging a firearm with an obstructed barrel may cause property damage, personal injury, and/or death. See *The Ten Commandments of Firearm Safety* section in this manual.

## Checking the Barrel for Obstructions:

1. Always keep the firearm pointed in a safe direction.
2. Engage the safety mechanism by placing the safety mechanism in the "ON" ("SAFE") position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Remove the magazine by pressing the magazine release lever and then pulling the magazine free from the magazine well. See Picture 8 on page 11.
4. While pressing the action bar lock, open the action by pulling the fore-end fully rearward. If a shell was in the chamber, it should be ejected at this time.
5. Look into the ejection port, visually check the chamber, and ejection port to make sure the

firearm is completely unloaded. See the “Clearing/Unloading the Firearm and Magazine” section of this manual.

6. Insert a cleaning rod into the muzzle.
7. Push the rod completely through the barrel until the rod can be seen at the ejection port.

### Removing a Barrel Obstruction:

**WARNING!** NEVER try to remove an object from the barrel by loading another shotshell and firing. This may cause the barrel to burst or a shotshell to rupture causing property damage, personal injury, and/or death.

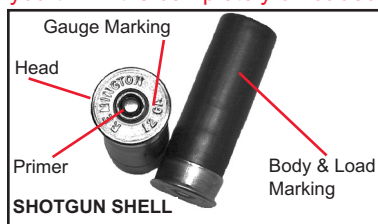
1. Always keep the firearm pointed in a safe direction.
2. Engage the safety by placing the safety mechanism in the “ON” (“SAFE”) position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Remove the magazine by pressing the magazine release lever and then pulling the magazine free from the magazine well. See Picture 8 on page 11.
4. While pressing the action bar lock, open the action by pulling the fore-end rearward. If a shell was in the chamber, it should be ejected at this time.
5. Look into the ejection port, visually check the chamber and ejection port to make sure the firearm is completely unloaded. See the “Clearing/Unloading the Firearm and Magazine” section of this manual.
6. Remove the barrel before attempting to free the object. To remove the barrel, see the “Disassembling the Firearm for Cleaning” section in this manual.
7. Insert a cleaning rod into the muzzle and lightly tap the rod to free object from the barrel.
8. Push the rod all the way through the barrel until the rod can be seen at the chamber opening.
9. If an object cannot be easily pushed out of the barrel with a cleaning rod, return the firearm to a Remington Authorized Repair Center. To locate a Remington Authorized Repair Center, see the “How to Obtain Parts and Service from Remington Arms” section in this manual.

### Loading the Firearm:

**WARNING!** Never assume a firearm is unloaded. Never carelessly handle a firearm. Always control the direction of the muzzle of a firearm, even if you think it is completely unloaded. Careless handling of any firearm can lead to property damage, personal injury, and/or death.

### Ammunition

Always check the shotshell for the correct gauge and length before loading the firearm. To find additional information on shotshell ammunition, see publication: *The Remington Guide to Shotguns and Ammunition* at [www.remington.com](http://www.remington.com)



Picture 14

**WARNING!** The specific gauge and lengths of shotshell ammunition suitable for use in your shotgun is marked on the barrel. DO NOT use any ammunition other than the designated gauge and lengths specified for your shotgun. Using incorrect ammunition in your firearm can result in a severe malfunction of your firearm or ammunition, leading to property damage, personal injury, and/or death.

**WARNING!** Ammunition contains chemicals known in the State of California to cause birth defects, reproductive harm, cancer and other serious physical injury.

**WARNING!** Do not apply oil, grease or any lubricants to ammunition. Applying lubricants to ammunition may interfere with proper operation of the ammunition and/or firearm resulting in property damage, personal injury, and/or death.

There are many different types of ammunition available for your new Remington shotgun. Remington designs firearms to function with most commercially available ammunition. Using different combinations of shot, shot types, and propellant types will result in a variation of velocities, accuracy, and felt recoil, even in shotguns of the same model. Your Remington shotgun was designed and tested to use only ammunition of the gauge and length(s) for

which it is chambered. Remington recommends that only ammunition that meets the guidelines set forth by the Sporting Arms and Ammunition Manufacturers' Institute, Inc. (SAAMI), be used in your new shotgun. Remington highly recommends the usage of Remington-branded ammunition products. Remington does not cover warranty problems when using reloaded, hand loaded, or remanufactured ammunition. For additional warranty information refer to page 32 and 33 or [www.remington.com](http://www.remington.com).

Remington recommends consumers practice with their preferred brand of ammunition in their new shotgun to ensure functionality and performance.

### Loading the Chamber and Magazine:

**WARNING!** Safe Firearms Handling dictates that live ammunition should only be loaded into your firearm when you are ready to discharge the firearm. See *The Ten Commandments of Firearm Safety* section of this manual. Loading live ammunition into your firearm when you do not wish to discharge it could result in property damage, personal injury, and/or death.

**WARNING!** Always check the shotshell for the correct gauge and length designation before loading the firearm. Use of an incorrect gauge or length shotshell or cartridge could result in property damage, personal injury, and/or death.

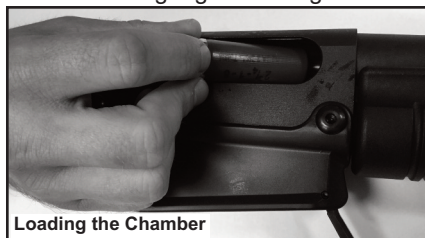
**WARNING!** The use of improperly loaded ammunition can lead to barrel obstructions, excessive pressure, and/or inadvertent discharge of a firearm; these could each result in property damage, personal injury, and/or death. Use only quality factory ammunition loaded to SAAMI guidelines suitable for your firearm. Examine each shotshell, particularly around the primer. Look for dents, scratches, and other signs of damage. Do not use damaged ammunition! Use of damaged ammunition could result in property damage, personal injury, and/or death.

**NOTE:** The bore should be cleaned before loading the firearm the first time. Follow the cleaning instructions shown in the "Cleaning the Barrel" section of this manual.

1. Always keep the firearm pointed in a safe direction.
2. Engage the safety by placing the safety mechanism in the "ON" ("SAFE") position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Remove the magazine by pressing the magazine release lever and then pulling the magazine free from the magazine well. See Picture 8 on page 11.
4. Firmly hold the firearm with both hands, while keeping the trigger clear of contact with fingers, clothing and/or other objects.
5. While pressing the action bar lock, open the action by pulling the fore-end fully rearward. If a shotshell was in the chamber, it should be ejected at this time.
6. Verify the firearm is completely unloaded. See the "Clearing/ Unloading the Firearm and Magazine" section of this manual.
7. Ensure the barrel is free of obstructions. See the "Checking the Barrel for Obstructions" section in this manual.

### Loading the Chamber Manually:

8. With the magazine removed, insert one shell of the correct gauge and length into the chamber through the ejection port with the body aligned towards the chamber/muzzle. See Picture 15.
9. Close the action by moving the fore-end fully forward until the bolt locks into position.
10. Insert either:
  - an empty or partially loaded (**not** fully loaded) 3-round magazine
  - **OR** -
  - an empty, partially loaded, or fully loaded 6-round magazine into the magazine well until it completely engages the magazine latch.
11. Ensure the magazine is fully latched by pulling down on the magazine. It should remain



Picture 15

in the fully latched position.

**WARNING!** The firearm is now cocked and loaded. Make sure the safety mechanism is still engaged in the "ON" ("SAFE") position. Always control the direction of the muzzle of a firearm, even if you think it is completely unloaded. Careless handling of any firearm can lead to property damage, personal injury, and/or death.

### Loading the Detachable Magazine:

Push a shotshell of the correct gauge and length, one at a time, into the magazine, sliding the shotshell rim under the magazine feed lips until the shotshell head is against the rear wall of the magazine. Repeat this procedure for the number of shells you wish to load, up to the maximum capacity of the magazine. See Picture 16.

### Loading the Chamber From the Magazine:

**NOTE:** The maximum capacity of the 870 DM combined with using the **6-round** magazine is **7 rounds** (6 rounds in the magazine, plus one round in the chamber).

The maximum capacity of the 870 DM combined with using the **3-round** magazine is **3 rounds** (3 rounds in the magazine, and 0 rounds in the chamber). This design purposely limits the 870

DM's capacity when using the 3-round magazine to prevent inadvertent non-compliance with the federal waterfowl hunting laws. When the bolt of the 870 DM is not open and unlocked all the way to the rear, a fully-loaded 3-round magazine should not readily attach. **DO NOT FORCE A FULLY-LOADED 3-ROUND MAGAZINE INTO THE 870 DM WITH THE BOLT FULLY OR PARTIALLY CLOSED.** Doing so will damage or destroy the top-most round of the magazine.

Push the Shotshells fully to the rear



Picture 16

1. Always keep the firearm pointed in a safe direction.
2. Engage the safety by placing the safety mechanism in the "ON" ("SAFE") position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Remove the magazine, open the action and visually check the ejection port and chamber making sure the firearm is completely unloaded and the barrel is free of obstructions. See the "Checking the Barrel for Obstructions" section in this manual.
4. With the action open, insert a loaded magazine in the magazine well until the magazine engages the magazine latch.
5. Ensure the magazine is fully latched by pulling downward on the magazine. It should remain in the fully latched position.
6. Close the action by moving the fore-end fully forward until the bolt locks into position.

**WARNING!** The firearm is now cocked and loaded. Always control the direction of the muzzle of a firearm, even if you think it is completely unloaded. Careless handling of any firearm can lead to property damage, personal injury, and/or death.

### Discharging the Firearm:

**WARNING!** The inside of the barrel must be clean and free of any obstructions. Discharging the firearm with a dirty and/or obstructed barrel may cause property damage, personal injury, and/or death. See *The Ten Commandments of Firearm Safety* section in this manual. To check for a barrel obstruction, see the "Checking the Barrel for Obstructions" section in this manual.



**CAUTION!** Keep your body, face, and hands clear of the ejection port. Be aware of the pinch points around the fore-end as the action is cycled. Failure to keep your body, objects, face, and hands clear of the ejection port or pinch points around the fore-end, can lead to property damage and personal injury.

**CAUTION!** Always wear eye and hearing protection when discharging a firearm. Failure to do so could result in personal injury. See *The Ten Commandments of Firearm Safety* section in this manual.



1. Always keep the firearm pointed in a safe direction.
2. To ensure proper control due to recoil while discharging, grip the firearm firmly with both hands; shooting hand and support hand. See Picture 17.
3. Point your muzzle at your intended target and disengage the safety mechanism by moving the safety button to the "OFF" ("FIRE") position. The red band around the safety button will be visible. See Picture 5.
4. With a firm grasp, using both hands, mount the butt of the firearm firmly against your shoulder. Acquire the target then pull the trigger. The firearm will discharge each time the trigger is pulled and the action is cycled until the magazine and chamber are empty.



Picture 17

**WARNING!** If a shotshell does not discharge when the trigger is pulled (misfire), keep the firearm pointed in a safe direction and wait one (1) minute before opening the action. See the "Clearing/Unloading the Firearm and Magazine and Magazine" section of this manual. Failure to wait could result in a delayed and/or uncontrolled discharge of the cartridge, possibly causing property damage, personal injury, and/or death.

**WARNING!** If the "report" of a discharged shotshell is noticeably softer or louder or in any way irregular, or the recoil of the firearm is harder or softer or any way irregular, stop shooting. Keep the firearm pointed in a safe direction, and carefully unload the firearm. Check the bore for obstructions. See the "Checking the Barrel for Obstructions" section of this manual. Discharging a firearm with an obstructed barrel can cause property damage, personal injury, and/or death.

5. Engage the safety mechanism by placing the safety button in the "ON" ("SAFE") position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
6. Open the action and verify the firearm is completely unloaded. Visually check the chamber, ejection port, and magazine to make sure the firearm is completely unloaded. See the "Clearing/Unloading the Firearm and Magazine" section of this manual.

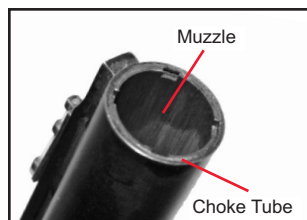
### Changing a Choke Tube:

**WARNING!** Completely unload your shotgun's chamber and magazine before removing or installing a choke tube and ensure the safety mechanism is engaged by placing the safety in the "ON" ("SAFE") position. Changing a choke tube when the firearm is loaded or the safety is not in a safe position may cause property damage, personal injury, and/or death.

**WARNING!** Never discharge your shotgun without a choke tube properly installed. Discharging a shotgun without a choke tube properly installed may cause property damage, personal injury, and/or death.

**NOTE:** Use only Remington choke tubes in your firearm.

1. Always keep the firearm pointed in a safe direction.
2. Engage the safety by placing the safety mechanism in the "ON" ("SAFE") position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Remove the magazine by pressing the magazine release lever and then pulling the magazine free from the magazine well. See Picture 8 on page 11.
4. While pressing the action bar lock, open the action by pulling the fore-end fully rearward. If a shell was in the chamber, it should be ejected at this time.
5. Verify the firearm is completely unloaded. See the "Clearing/Unloading the Firearm and Magazine" section of this manual.
6. Place the choke tube wrench supplied with your shotgun into the choke tube so it engages the notches in the choke tube. See Picture 18.
7. Turn the choke tube wrench counterclockwise until the choke tube can be removed from the barrel.



Picture 18

8. Select the desired choke tube and apply a light coating of Rem<sup>®</sup> Oil to the threads then insert it into the barrel's muzzle.
9. Place the choke tube wrench onto choke tube and tighten securely by turning clockwise. Ensure the choke tube is fully seated into the barrel. Do not over tighten!
10. With the safety engaged in the "ON" ("SAFE") position, and the action fully open, visually check the chamber, ejection port, and magazine to make sure the firearm is completely unloaded. Check the choke tube periodically to make sure it is tight and secure.

## Cleaning, Lubrication and Maintenance

**WARNING!** Before cleaning or disassembling, make sure your firearm is completely unloaded (both the chamber and the magazine) and engage the safety by placing the safety mechanism in the "ON" ("SAFE") position. See the "Clearing/Unloading the Firearm and Magazine" section in this manual. Always wear eye protection when handling, disassembling and reassembling the firearm. Failure to follow these instructions may cause property damage, personal injury, and/or death.

**WARNING!** After each use, follow the lubrication and maintenance directions in this manual. If the firearm is immersed in water, it must be dried, cleaned and lubricated as soon as possible. In case of saltwater immersion, first flush all parts with fresh water, then dry, clean and lubricate the firearm. If the firearm does not function properly, have it checked and repaired by a Remington Authorized Repair Center before further use. Failure to follow these instructions may lead to firearm malfunctions which can cause property damage, personal injury, and/or death.

**NOTE:** The chamber and bore should be cleaned before loading and discharging the firearm the first time.

### Lubrication

**Over-lubrication** should be avoided at all times.

A light application of Remington's Rem<sup>®</sup> Oil or Rem Oil Pro<sup>3™</sup> helps to prevent rusting.

**WARNING!** Excessive use of a lubricant could adversely affect the function and safe operation of your firearm. Failure to properly maintain your firearm can not only damage your firearm, it can expose you and others to unnecessary risks of personal injury and/or death.

When the firearm is to be stored, it should be carefully cleaned and thoroughly oiled. Outside metal surfaces should be wiped with Rem Oil or Rem Oil Pro<sup>3</sup> occasionally. When the firearm is to be reused, all excess lubrication must be removed.

The chamber and bore must be thoroughly wiped dry. For safe and dependable operation of your firearm, the barrel and action must be cleaned periodically.

Remington Arms recommends using Remington cleaning products and lubricants or their equivalents.

**WARNING!** The use of a non-recommended lubricant or cleaner could adversely affect the function and safe operation of your firearm. Do not use congealing lubricants. The use of non-congealing lubricants such as Rem Oil or Rem Oil Pro<sup>3</sup> is strongly recommended.

**NOTE:** Remington's Rem Oil and Rem Oil Pro<sup>3</sup> are available from your local dealer.

### Disassembling the Firearm for Cleaning:

**WARNING!** Before cleaning or disassembling, make sure your firearm is completely unloaded (both the chamber and the magazine) and engage the safety by placing the safety mechanism in the "ON" ("SAFE") position. See the "Clearing/ Unloading the Firearm" section in this manual. Always wear eye protection when handling, disassembling and reassembling the firearm. Failure to follow these instructions may cause property damage, personal injury, and/or death.

**NOTE:** The Model 870 DM series of shotguns should not be disassembled beyond what is described in this manual, except by a Remington Authorized Repair Center.

## Removing the Barrel:

1. Always keep the firearm pointed in a safe direction.
2. Engage the safety by placing the safety mechanism in the "ON" ("SAFE") position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Completely unload the chamber and magazine. See the "Clearing/Unloading the Firearm and Magazine" section of this manual.
4. With the action open, remove the magazine cap by turning it counterclockwise.
5. While firmly holding the stock with one hand, pull the barrel from the receiver. See Picture 19.

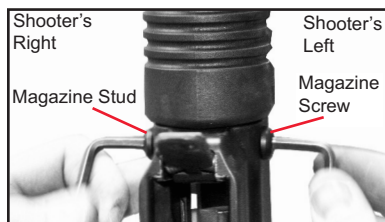


Picture 19

## Removing the Magazine Well:

**NOTE:** Two 5/32" hex Allen wrenches will be required at the same time to remove the screws and studs holding the magazine well to the receiver.

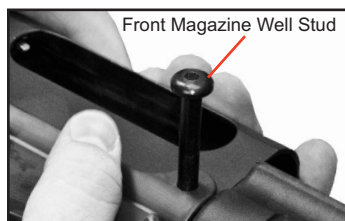
6. Insert a 5/32" hex Allen wrench in the front magazine well screw on the shooter's left side of the receiver.
7. On the right side of the receiver, insert another 5/32" hex Allen wrench on the magazine well front magazine stud.
8. Remove the front magazine well screw (left side) by turning the wrench counterclockwise while holding the front magazine stud (right side) from turning. See Picture 20.
9. From the bottom of the magazine well, support the feed ramp with a finger to hold it in place. See Picture 21.
10. Remove the front magazine well stud from the shooter's right side of the receiver. See Picture 22.
11. Once the front magazine stud is removed, remove the feed ramp from the receiver by pulling it through the bottom of the magazine well.
12. Insert a 5/32" hex Allen wrench in the rear magazine well screw on the shooter's left side of the receiver.
13. On the right side of the receiver, insert another 5/32" hex Allen wrench on the magazine's rear stud.
14. Remove the rear magazine well screw (left side) by turning the wrench counterclockwise while holding the rear magazine stud (right side) from turning.
15. Remove the magazine stud from the shooter's right side of the receiver by pulling the magazine stud from the receiver.
16. With both magazine studs removed, remove the magazine well from the receiver by pulling it downward.



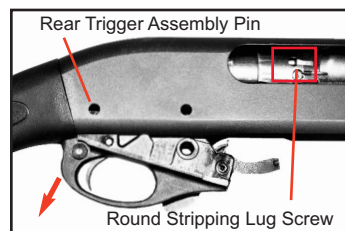
Picture 20



Picture 21



Picture 22



Picture 23

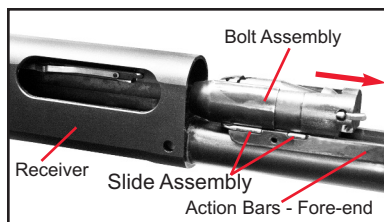
## Removing the Trigger Assembly:

17. Tap out the rear trigger assembly pin with a drive punch. See Picture 23.
18. Remove the trigger assembly from the receiver by pulling it downward. See Picture 23.

## Removing the Bolt Assembly:

19. Move the fore-end forward until the bolt and the round stripping lug screw is visible through the ejection port. See Picture 23.

20. Remove the round stripping lug screw and the round stripping lug lock washer by turning it counterclockwise using a 5/64" hex Allen wrench.
21. Remove the round stripping lug from the bolt by pulling it down through the bottom of the receiver.
22. With the round stripping lug removed, remove the bolt assembly from the receiver by moving the fore-end forward until the bolt assembly is free of the receiver. See Picture 24.
23. Remove the bolt assembly and slide assembly from the action bars by lifting the bolt assembly upward.
24. Remove the bolt assembly from the slide assembly by lifting it upward.



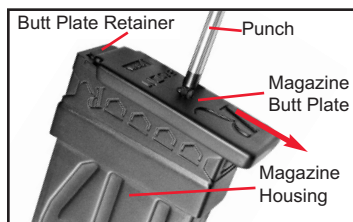
Picture 24

## Disassembling the Detachable Magazine:

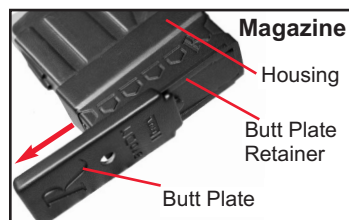
**WARNING!** Unload the magazine before cleaning and/or servicing. See the "Clearing/Unloading the Firearm and Magazine" section in this manual. Always wear eye protection when handling, disassembling and reassembling the detachable magazine. Cleaning and/or servicing a firearm and/or its components while it is loaded may cause property damage, personal injury, and/or death.

**CAUTION!** Use extreme care when removing the magazine spring, as it is under compression. Keep the bottom of the magazine housing pointed away from you and in a safe direction during all steps of the magazine disassembly process. Wear eye protection to avoid personal injury. Failure to follow these instructions may cause property damage and/or personal injury.

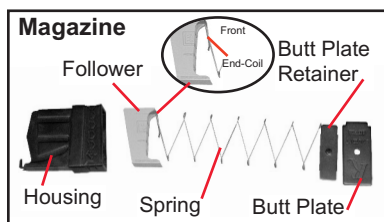
1. Always keep the firearm pointed in a safe direction.
2. Remove the magazine from the firearm by pressing the magazine release lever and then pulling the magazine free from the magazine well.
3. Verify the magazine is completely unloaded. See the "Clearing/Unloading the Firearm and Magazine" section in this manual.
4. Using a punch or rigid tool, push the magazine butt plate retainer tab in while partially sliding the magazine butt plate toward the front of the magazine housing. See Picture 25.
5. Place a finger over the magazine butt plate retainer to prevent the internal components from being expelled outward by the spring.
6. Remove the punch then carefully finish sliding the magazine butt plate from the magazine housing. See Picture 26.
7. Slowly allow the magazine spring to expand outward until all the spring load is relieved.
8. Remove the magazine's butt plate retainer, spring, and the follower from the bottom of the magazine housing. See Picture 27.



Picture 25



Picture 26



Picture 27

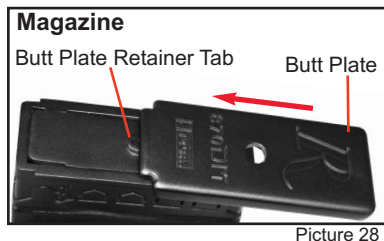
## Cleaning / Reassembling the Magazine:

**WARNING!** Before cleaning or reassembling, make sure your firearm is completely unloaded (both the chamber and the magazine) and engage the safety by placing the safety mechanism in the "ON" ("SAFE") position. See the "Clearing/Unloading the Firearm and Magazine" section in this manual. Always wear eye protection when handling, disassembling and reassembling the firearm. Cleaning and/or servicing a firearm and/or its components

while it is loaded may cause property damage, personal injury, and/or death.

**CAUTION!** Keep the bottom of the magazine housing pointed away from you and in a safe direction during all steps of the magazine disassembly/reassembly process. Failure to follow these instructions may cause property damage and/or personal injury.

1. Disassemble the magazine by following the instructions in the “Disassembling the Detachable Magazine” section in this manual.
2. Spray all magazine components with Rem Action Cleaner.
3. If necessary, use a brush to remove any fouling residue.
4. Wipe the magazine components with a clean patch. Allow to air dry.
5. Apply a light coating of Rem Oil or Rem Oil Pro<sup>3</sup> to the magazine housing, magazine spring, magazine butt plate and magazine butt plate retainer.
6. Insert the magazine follower, magazine spring and the magazine butt plate retainer into the bottom of the magazine housing. Orient the spring with the end-coil to the front of the magazine. See the insert in Picture 27 on page 21. Orient the magazine butt plate retainer with the butt plate retainer tab facing out. See Picture 28.
7. Push on the magazine butt plate retainer, compressing the magazine spring and the magazine butt plate retainer below the bottom of the magazine housing.
8. Slide the magazine butt plate on the bottom of the magazine housing until the magazine butt plate retainer tab snaps into the center hole in the magazine butt plate. See Picture 28.
9. Once the magazine butt plate is secure into position, push the follower fully downward with a punch, then remove the punch and let the follower return freely. Ensure the follower moves freely and without hesitation. If the follower does not move freely, disassemble, clean and reassemble.



Picture 28

### Cleaning the Barrel:

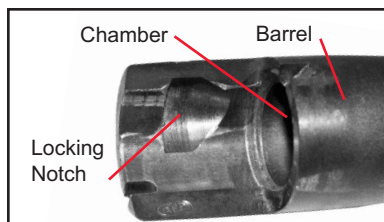
**WARNING!** Before cleaning and/or servicing, make sure your firearm is completely unloaded (both the chamber and the magazine) and engage the safety by placing the safety mechanism in the “ON” (“SAFE”) position. See the “Clearing/Unloading the Firearm and Magazine” section in this manual. Always wear eye protection when handling, disassembling and reassembling the firearm. Failure to follow these instructions may cause property damage, personal injury, and/or death.

1. Always keep the firearm pointed in a safe direction.
2. Engage the safety by placing the safety mechanism in the “ON” (“SAFE”) position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
3. Verify the firearm is completely unloaded. See the “Clearing/Unloading the Firearm and Magazine” section in this manual.

**NOTE:** Follow all the cleaning instructions and use cleaning equipment provided in a quality cleaning kit such as a Remington Cleaning Kit. For recommendations, see your dealer or a Remington Authorized Repair Center.

4. Remove the barrel from the firearm. See the “Removing the Barrel” section in this manual.
5. Select the correct gauge cleaning brush and attach it to the cleaning rod.
6. Spray the bore brush with Remington’s BriteBore<sup>®</sup> cleaner.
7. Push the cleaning rod through the barrel several times.
8. Remove the brush from the rod and attach a cleaning tip along with a cleaning patch.
9. Push the cleaning patch through the bore.
10. Repeat several times using a new cleaning patch each time until the patch is removed from the barrel without fouling residue.

- Remove all shooting residue from the locking notch in the barrel with RemAction Cleaner. See Picture 29.
- Push a clean patch saturated with Rem Oil or Rem Oil Pro<sup>3</sup> through the barrel.
- Push a clean dry patch through the barrel to remove any excess lubricant.
- Apply a light coating of Rem Oil or Rem Oil Pro<sup>3</sup> to the outside of the barrel with a soft clean cloth.



Picture 29

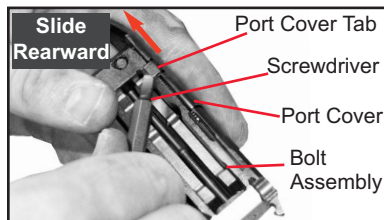
**WARNING!** After cleaning the barrel, make sure the barrel is free of obstructions. See the “Check for Barrel Obstructions” section in this manual. Discharging the firearm with a dirty and/or obstructed barrel may cause property damage, personal injury, and/or death.

### Cleaning a Choke Tube:

- Always keep the firearm pointed in a safe direction.
- Engage the safety by placing the safety mechanism in the “ON” (“SAFE”) position. The red band around the safety button will NOT be visible. See Picture 4 on page 10.
- Verify the firearm is completely unloaded. See the “Clearing/Unloading the Firearm and Magazine” section of this manual.
- Remove the choke tube from the barrel. See the “Change a Choke Tube” section in this manual.
- Clean the choke tube, including the threads, with Remington’s Rem Action Cleaner then wipe clean and allow to air dry.
- When dry, apply a light coat of Rem Oil or Rem Oil Pro<sup>3</sup> to the choke tube threads and re-assemble it to barrel. See the “Change a Choke Tube” section in this manual.

### Disassembling and Cleaning the Bolt Assembly:

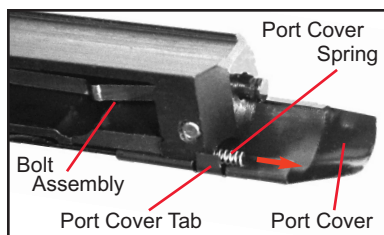
- Disassemble the firearm following the instructions in the “Disassembling the Firearm for Cleaning” section in this manual.
- Remove the port cover by placing a small thin-bladed screwdriver under the tab of port cover and lift it slightly. See Picture 30.
- Slide the port cover rearward until it is clear of the bolt assembly.
- Remove the port cover spring from the bolt assembly by sliding the port cover spring rearward. See Picture 31.



Picture 30

**NOTE:** Do not disassemble the bolt assembly beyond this point. The bolt assembly is cleaned as a unit.

- Spray/flush all components of the bolt assembly including the port cover using Rem Action Cleaner.
- Use a brush to remove any fouling residue, if necessary.
- Wipe the bolt assembly with a clean cloth and allow to air dry.
- Push the firing pin from the rear then release to ensure the firing pin moves freely forward and returns completely without hesitation.
- If the firing pin does not move freely or remains forward, repeats step 5 through 7. If the firing pin continues to remain in the forward position or does not move freely, do not use or assemble the bolt assembly back into the firearm. See the “How to Obtain Parts and Service from Remington Arms” section in this manual.

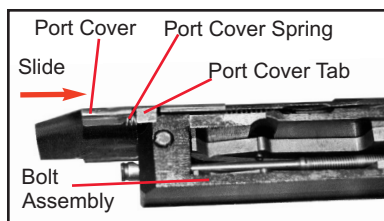


Picture 31

**WARNING!** If the firing pin does not move freely or return without hesitation, the bolt as-

sembly is **NOT** safe to use. The use of a firearm that is not in a safe operating condition can result in property damage, personal injury and/or death. See the "How to Obtain Parts and Service from Remington Arms" section in this manual.

10. Wipe clean and let dry before applying a light application of Rem Oil or Rem Oil Pro<sup>3</sup> to the bolt assembly.



Picture 32

### Assembling the Port Cover to the Bolt Assembly:

1. Slide the port cover spring into the port cover spring pocket located at the bottom rear of the bolt assembly. See Pictures 31 (on page 22) & 32.
2. From the rear of the bolt assembly, align the port cover then slide it forward until the port cover snaps into position. See Picture 32.
3. Bend the port cover tab slightly downward.
4. Move the port cover back and forth ensuring it remains attached and moves freely. If the port cover does not move the port cover tab is too tight. Loosen the tab by bending it upward until the port cover moves back and forth freely and remains attached to the bolt assembly.

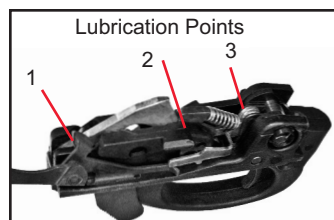
### Cleaning the Trigger Assembly:

**WARNING!** The use of non-recommended lubricants or cleaners could adversely affect the function and safe operation of your firearm. The use of improper lubricants may interfere with the safe operation of your firearm, resulting in property damage, personal injury, and/or death.

1. Disassemble the firearm following the instructions in the "Disassembling the Firearm for Cleaning" section in this manual.

**NOTE:** Do not disassemble the trigger assembly beyond this point. The trigger assembly is cleaned as a unit.

2. Thoroughly spray Rem Action Cleaner inside the trigger assembly. Be sure to include the three (3) points specified in Picture 33.

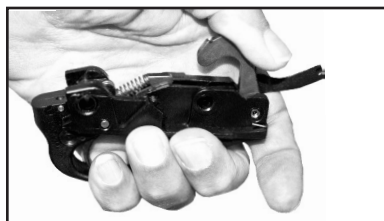


Picture 33

3. Thoroughly dry the trigger assembly either by compressed air or let air dry.

4. Disengage the safety mechanism by moving the safety button to the shooter's left.

5. With your thumb on hammer and the safety disengaged, pull the trigger rearward and release, see Picture 34. Repeat this step multiple times. Ensure the hammer moves freely and the trigger returns completely to the forward position each time. Repeat step 2 thru 4 if the trigger does not fully return.



Picture 34

**WARNING!** If the trigger does not fully return to the forward position each time it is released, then your firearm is **NOT** in a safe operating condition and it must **NOT** be used until you have had it repaired by a Remington Authorized Repair Center. See the "How to Obtain Parts and Service from Remington Arms" section in this manual. The use of a firearm that is not in a safe operating condition can result in property damage, personal injury and/or death.

6. With the hammer fully rearward in the cocked position, engage then disengage the safety mechanism multiple times.
7. With the hammer fully rearward in the cocked position, engage the safety mechanism in the "ON" ("SAFE") position.
8. The safety button must be positioned fully in the "ON" ("SAFE") position. The safety

should NOT remain in a position between the "SAFE" and "FIRE" position. If the safety mechanism does not freely return to the full "SAFE" or "FIRE" position, repeat steps 2 through 7.

**WARNING!** If the safety mechanism does not freely return to the full "SAFE" or "FIRE" position, then your firearm is **NOT** in a safe operating condition and it must **NOT** be used until you have had it repaired by a Remington Authorized Repair Center. See the "How to Obtain Parts and Service from Remington Arms" section in this manual. The use of a firearm that is not in a safe operating condition can result in property damage, personal injury and/or death.

9. Apply a light coating of Rem Oil or Rem Oil Pro<sup>3</sup>. Include the areas specified in Picture 33 on page 23.

### Cleaning the Receiver Assembly:

1. Disassemble the firearm following the instructions in the "Disassembling the Firearm for Cleaning" section in this manual.
2. Thoroughly spray and brush all components inside the receiver using Rem Action Cleaner or equivalent.
3. Air dry or use compressed air to thoroughly dry the receiver assembly including the magazine tube.
4. Apply a light coating of Rem Oil or Rem Oil Pro<sup>3</sup> to the inside and outside of the receiver, magazine tube and magazine well.
5. Ensure a light application of Rem Oil or Rem Oil Pro<sup>3</sup> is applied to the magazine latch.
6. Remove all excess lubricant with a clean, dry cloth.

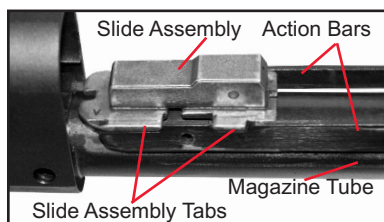
### Reassembling the Firearm:

**WARNING!** The firearm's owner and user must accept full responsibility for the correct re-assembly and functioning of the firearm after the disassembly or the replacement of parts. Incorrectly assembling the firearm or the use of modified or incorrect parts can result in property damage, personal injury, and/or death.

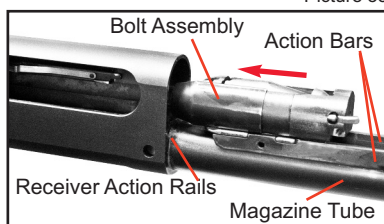
**CAUTION!** Always wear eye protection when handling, disassembling and reassembling the firearm. Failure to follow these instructions may cause property damage and/or personal injury.

**NOTE:** Remington recommends all service and replacement of components be performed by a Remington Authorized Repair Center. If a repair or component replacement was not completed by a Remington Authorized Repair Center, we recommend that you have your firearm checked by an Authorized Repair Center to verify your firearm is operating properly and safely. See the "How to Obtain Parts and Service from Remington Arms" section in this manual.

1. With the fore-end assembly over the magazine tube and the action bars oriented as shown in Picture 35, place the slide assembly onto the rear of action bars. Orient the slide assembly with the longer tabs at the rear of the action bars. See Picture 35.
2. Place the bolt assembly onto the slide assembly with the bolt head oriented toward the fore-end. Ensure the slide assembly tabs are fully seated into the action bars.
3. Align the action bars with the right and left action rails in the receiver. See Picture 36.
4. With the right and left action bars aligned with receiver's action rails and the receiver is level, move the fore-end rearward; sliding the bolt assembly into the receiver.
5. Move the fore-end rearward until the front of the bolt assembly is accessible through the ejection port.



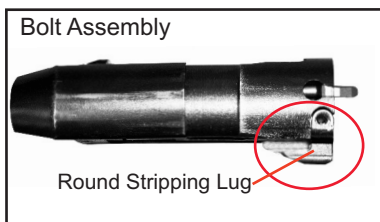
Picture 35



Picture 36



6. Orient the round stripping lug to the bolt assembly as shown in Picture 37. For clarity, the bolt assembly including the round stripping lug are shown out of the receiver.



Picture 37

7. Insert and tighten (clockwise) the round stripping lug screw with the round stripping lug washer using a 5/64" hex Allen wrench. See Picture 38.

8. Move the fore-end forward until the bolt assembly stops.

9. From the bottom rear of the receiver, carefully insert the trigger assembly into the receiver.

10. Align the trigger assembly mounting holes with the corresponding receiver holes, then insert the rear trigger assembly pin. See Picture 39.



Picture 38

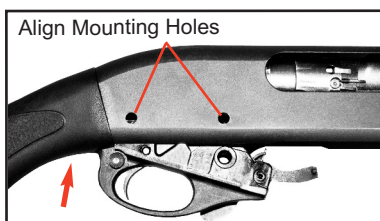
11. Insert the magazine well onto the receiver, aligning the mounting holes.

12. From the shooter's right side of the receiver, align the rear magazine well mounting holes with corresponding receiver hole then fully insert the rear magazine stud.

13. From the shooter's left, insert the rear magazine screw into the rear magazine stud.

**NOTE:** Two 5/32" hex Allen wrenches will be required at the same time to install the screws and studs holding the magazine well to the receiver.

14. Insert 5/32" hex Allen wrenches into both the rear magazine well screw and the rear magazine stud.

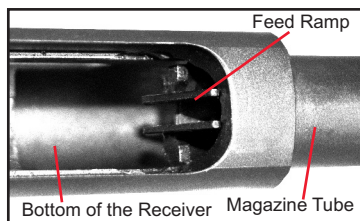


Picture 39

15. Tighten the rear magazine well screw (left side) by turning the wrench clockwise while holding the rear magazine stud (right side) from turning.

16. Open the action by pressing the action bar lock then pulling the fore-end fully rearward.

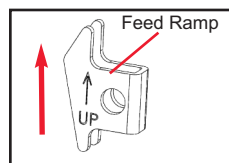
17. Orient the feed ramp with the arrow point toward the top of the receiver then insert the feed ramp through the bottom of the magazine well onto the magazine tube. See Picture 40 and 41. For clarity the feed ramp is shown with magazine well removed.



Picture 40

18. Align the feed ramp's mounting holes with the mounting holes in the receiver and the magazine well assembly.

19. While supporting the feed ramp from the bottom of the magazine well, insert the front magazine well stud from the shooter's right side of the receiver. See Picture 22 on page 19.

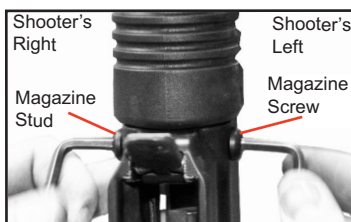


Picture 41

20. Insert the magazine well mounting screw into the front magazine stud from the shooter's left side of the receiver.

21. From the shooter's left side of the receiver, insert a 5/32" hex Allen wrench into the front magazine well screw.

22. From the right side of the receiver, insert another 5/32" hex Allen wrench into the magazine's front magazine stud.



Picture 42

23. Tighten the front magazine well screw (left side) by turning the wrench clockwise while holding the front magazine stud (right side) from turning. See Picture 42.

24. Attach the barrel to the front of the receiver by aligning the barrel with the receiver and the barrel guide ring over the magazine tube. Insert the barrel into the receiver. See Picture 10 on page 12.
25. Replace the magazine cap on top of the magazine tube. Tighten the magazine cap by turning it clockwise until hand tight. Do not over-tighten.
26. Ensure the safety is engaged by placing the safety mechanism in the "ON" ("SAFE") position. The safety button's red band will NOT be visible. See Picture 4 on page 10.

## Function Testing the Firearm:

When the firearm is reassembled, a short Function Test should be conducted to ensure proper operation before loading or discharging the firearm. If the firearm does not function as described in any of the Function Testing steps, the firearm is NOT in a safe operating condition and it must NOT be used until you have it inspected by a Remington Authorized Repair Center. For assistance call the consumer service number, 1-800-243-9700, Mon.-Fri., 9:00 AM-5:00 PM Eastern Time.

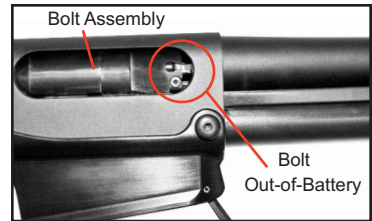
**WARNING!** If the firearm experiences a malfunction during the Function Test, the firearm is not in a safe operating condition and it must NOT be used until you have it inspected and the problem corrected by a Remington Authorized Repair Center. See the "How to Obtain Parts and Service from Remington Arms" section in this manual to have your firearm repaired. The use of a firearm that is not in a safe operating condition can result in property damage, personal injury, and/or death.

**WARNING!** Completely unload the firearm (both chamber and magazine) before function testing. See the Clearing/Unloading the Firearm and Magazine" section in this manual. Always wear eye protection when handling, disassembling and reassembling the firearm. Failure to follow these instructions can cause property damage, personal injury, and/or death.

1. Always keep the firearm pointed in a safe direction throughout the Function Testing process.
2. Engage the safety mechanism in the "ON" ("SAFE") position by moving the safety button fully to the shooter's right. The safety button's red band will NOT be visible. See Picture 4 on page 10.
3. Remove the magazine by pressing the magazine release lever and then pulling the magazine free from the magazine well. See Picture 8 on page 11.
4. Firmly hold the firearm with both hands, while keeping the trigger clear of contact with fingers and/or other objects.
5. Open the action by pressing the action bar lock then moving the fore-end fully rearward with your support hand. If a shotshell is in the chamber it should be ejected at this time. See Picture 7 on page 11.
6. With the action open, visually check the chamber, and the ejection port making sure the firearm is completely unloaded. If the chamber or loading port is not unloaded, see the Clearing/ Unloading the Firearm" section in this manual.
7. Once the firearm is unloaded, inspect the bolt face. See the "Bolt Breech Face Inspection" section in this manual.
8. Make sure the barrel and chamber are free of obstructions, see the "Check for Barrel Obstructions" section in this manual.
9. Close the action by moving the fore-end fully forward.
10. With the safety still engaged, attempt to pull the fore-end rearward. The fore-end should not move and the action should not open.
11. With the firearm pointed in a safe direction, pull the trigger. The hammer should NOT release.
12. Disengage the safety mechanism by moving the safety button to the "OFF" ("FIRE") position. The safety button's red band will be visible. With the firearm pointed in a safe direction, pull the trigger fully rearward. The hammer should release.
13. Release the trigger and verify the trigger returns to the fully forward position.
14. With your finger and/or all other objects outside of the trigger guard and the firearm

pointed in a safe direction. Open then close the action smartly by quickly moving the fore-end rearward then fully forward. The hammer should NOT release.

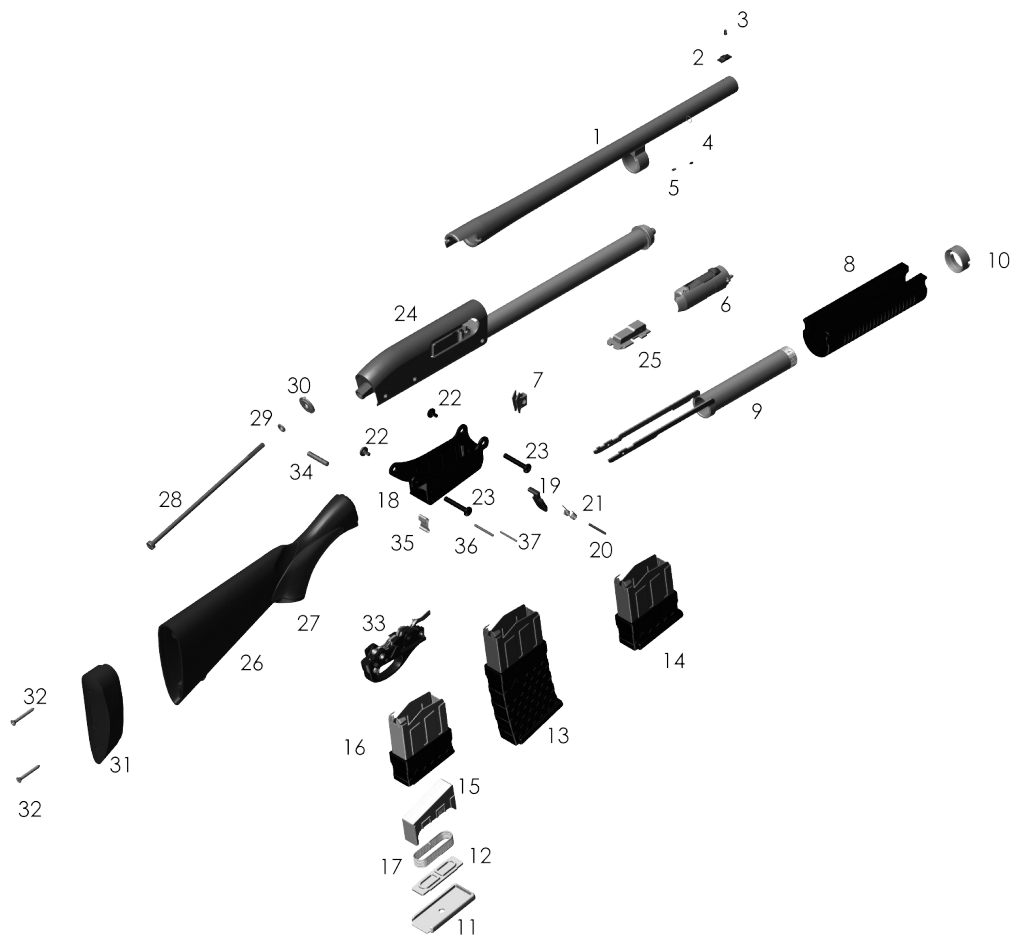
15. Check the disconnecter operation by pointing the firearm in a safe direction, disengage the safety mechanism by moving the safety button to the "OFF" ("FIRE") position. The safety button's red band will be visible. Pull the trigger fully rearward. The hammer should release. Do not release the trigger.
16. While holding the trigger, cycle the action ensuring the fore-end ends up in the fully forward position. Release the trigger. With the trigger fully forward, pull the trigger fully rearward. The hammer should release.
17. Cycle the action by moving the fore-end rearward then move the fore-end fully forward. Press the action bar lock then move the fore-end rearward about 1/4 of an inch. See Picture 43.
18. Pull the trigger fully rearward. The hammer should NOT release.
19. Engage the safety mechanism by moving the safety button to the "ON" ("SAFE") position. The safety button's red band will NOT be visible. See Picture 4 on page 10.
20. Repeat steps 9 through 19 multiple times.
21. If your firearm has a changeable choke tubes, verify the choke tube is present, tight and secure by first ensuring the safety mechanism is engaged in the "ON" ("SAFE") position, the bolt is open, and the chamber and magazine are completely unloaded. Use a choke tube wrench to verify the choke is tight and secure. Never discharge the firearm without a choke tube properly installed.



Picture 43

# MODEL 870 DM

## Pump Action Shotgun Exploded View



This drawing is provided for part identification only and should not be used as a guide to assemble the firearm.

# MODEL 870 DM

## Pump Action Shotgun Parts List

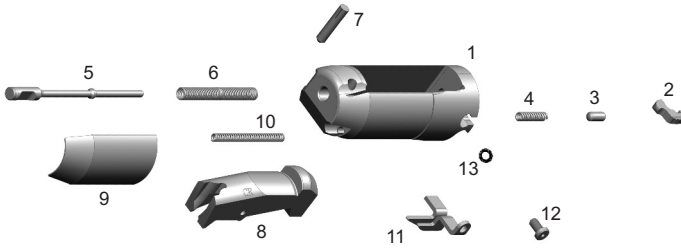
**NOTE:** Parts are subject to change without notice.

ITEM NO.	PART NAME	ITEM NO.	PART NAME
1	Barrel Assembly	18	Magazine Well
2	Barrel Front Sight Base	19	Magazine Well Release Latch
3	Barrel Front Sight Bead	20	Magazine Well Release Pin
4	Barrel Guide Ring Detent	21	Mag. Well Release Spring
5	Barrel Guide Ring Detent Spring	22	Magazine Well Screw (2)
6	Breech Bolt Assembly - DM	23	Mag Well Screw Stud (2)
7	Feed Ramp	24	Receiver Assembly*
8	Fore-end	25	Slide Assembly
9	Fore-end Tube Assembly	26	Stock Assembly
	Fore-end Tube	27	Stock
	Action Bar, Right	28	Stock Bolt
	Action Bar, Left	29	Stock Bolt Lock Washer
10	Fore-end Tube Nut	30	Stock Bolt Washer
11	Magazine Base Plate	31	Stock Recoil Pad
12	Mag. Base Plate Retainer	32	Stock Recoil Pad Screw (2)
13	Magazine Box Ass'y - 6 rd	33	Trigger Plate Assembly, RH*
14	Magazine Box Ass'y - 3 rd	34	Trigger Plate Pin, Rear
15	Magazine Follower	35	Rear Magazine Well Spring
16	Magazine Housing	36	Rear Magazine Well Retaining spring, Bottom
17	Magazine Spring	37	Rear Magazine Well Retaining spring, Top

\* - Restricted

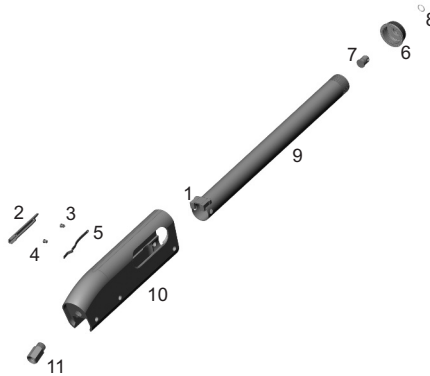
## 870 DM Bolt Assembly - (6)

Exploded View



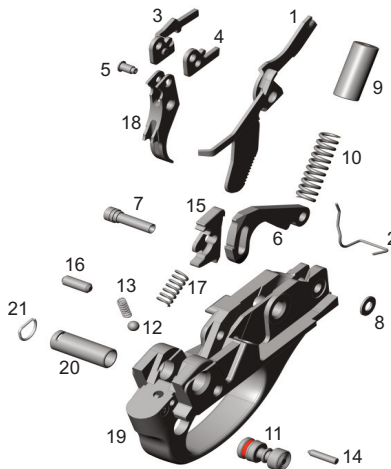
## 870 DM Receiver Assembly - (25)

Exploded View



## 870 DM Trigger Plate Assembly - (34)

Exploded View



## 870 DM Bolt Assembly - (6)

### Parts List

ITEM NO.	PART NAME	ITEM NO.	PART NAME
1	Breech Bolt - DM	8	Locking Block
2	Extractor	9	Port Cover
3	Extractor Plunger	10	Port Cover Spring
4	Extractor Spring	11	Round Stripping Lug
5	Firing Pin - DM	12	Round Stripping Lug
6	Firing Pin Spring		Screw
7	Firing Pin Retaining Pin	13	Round Stripping Lug
			Lock Washer

## 870 DM Receiver Assembly - (25)

### Parts List

ITEM NO.	PART NAME	ITEM NO.	PART NAME
1	Barrel Support	7	Magazine Cap Swivel Eye
2	Ejector	8	Magazine Cap Swivel Eye
3	Ejector Rivet, Front		Retainer
4	Ejector Rivet, Rear	9	Magazine Tube
5	Ejector Spring	10	Receiver *
6	Magazine Cap	11	Receiver Stud

## 870 DM Trigger Plate Assembly - (34)

### Parts List

ITEM NO.	PART NAME	ITEM NO.	PART NAME
1	Action Bar Lock	13	Safety Mechanism Spring
2	Action Bar Lock Spring	14	Safety Mechanism Spring
3	Connector, Left		Retaining Pin
4	Connector, Right	15	Sear
5	Connector Pin	16	Sear Pin
6	Hammer	17	Sear Spring
7	Hammer Pin	18	Trigger
8	Hammer Pin Washer	19	Trigger Plate, RH *
9	Hammer Plunger	20	Trigger Plate Pin Bushing
10	Hammer Spring	21	Trigger Plate Pin Detent
11	Safety Mechanism		Spring, Rear
12	Safety Mech. Detent Ball		

\* Restricted

**NOTE:** Parts are subject to change without notice

## How to Obtain Parts and Service from Remington Arms

**NOTE:** Remington recommends all service and replacement of components be performed by a Remington Authorized Repair Center. If a repair or component replacement was not completed by a Remington Authorized Repair Center, we recommend that you have your firearm checked by an Authorized Repair Center to verify your firearm is operating properly and safely.

### To Order Parts:

To order parts please visit Remington's website ([www.remington.com](http://www.remington.com)) or call 1-800-243-9700. For additional information on about service enhancements, upgrades, repair, additional barrels, and specialty parts visit [www.remington.com](http://www.remington.com).

To place an order or for additional information on service enhancements, upgrades, and additional barrels, please call our toll free consumer service number, 1-800-243-9700, Mon.-Fri., 9:00 AM-5:00 PM Eastern Time.

1. Fax completed order form to 1-336-548-7711.
2. To order by phone without the order form call 1-800-243-9700.

### Please have the following information ready before you call.

1. Firearm model and serial number.
2. Part description and quantity. Part descriptions can be found on the parts listing on pages 29 and 31 in this manual.
3. Your complete mailing address (P.O. Box and Street Address) including zip code, telephone number and e-mail address.
4. Method of payment: MasterCard, Visa, Amex or Discover card number and expiration date. A quote may be made to you over the phone. (Sorry, no C.O.D.s.)

**WARNING!** Use only Remington parts in Remington Firearms. The use of unapproved components or incorrect parts in Remington's firearms can result in property damage, personal injury, and/or death.

**NOTE:** Some parts may be restricted. Owner's Manuals/instruction books may be downloaded from our website at: [www.remington.com](http://www.remington.com) or requested by calling 1-800-243-9700.

## Firearm Owner's Record

**Model:** \_\_\_\_\_

**Serial #** \_\_\_\_\_

**Date Purchased:** \_\_\_\_\_

**Purchased From:** \_\_\_\_\_

**Price Paid:** \_\_\_\_\_

## Firearm's Warranty and Registration

If you seek Warranty coverage, please review the Warranty for your Remington firearm and note you may void your Warranty by taking action without first contacting Remington. For instructions on obtaining Warranty coverage, see the "Repair Services" section on page 33.

Please take a moment right now to register ONLINE to obtain the full benefit of your Remington Firearm Warranty.

To review the Warranty and to register your firearm, please visit our website at: [www.remington.com/warranty-registration](http://www.remington.com/warranty-registration).



## Repair Service:

If there is a defect with your Remington firearm that (i) you believe is, or should be, covered by the Warranty, (ii) you would like Remington to address at your cost and expense, or (iii) you would otherwise like to discuss with Remington, please contact Remington Consumer Services at 1-800-243-9700, Mon.-Fri., 9:00 AM-5:00 PM Eastern Time. Please do not send your firearm or other item to Remington without first (a) calling this number, (b) receiving instructions from the Remington representative, and (c) obtaining a Service Request document containing your Service Repair Number (SRN). With regards to the Service Request document, Remington will either e-mail this document to you or, if you do not have an e-mail address, Remington will mail it to you. Please be sure to store your Service Request document in your records so that it is both safe and accessible. Finally, to the extent you seek Warranty coverage, please review the Warranty for your Remington firearm and note that you may void your Warranty by taking action without first contacting Remington.

To review the Warranty and to register your firearm, please visit our website at: [www.remington.com/warranty-registration](http://www.remington.com/warranty-registration). If shipment of your firearm is required, a SRN must be obtained prior to shipment and please follow the instructions below:

1. Record the serial number of your firearm before shipping.
2. Ensure your firearm is unloaded. To unload your firearm, see the "Clearing/Unloading the Firearm and Magazine" section in this manual.
3. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
4. Remove all accessories from the firearm to prevent loss or damage.
5. Enclose the filled out return form along with your firearm. The return form can be found at [www.remington.com](http://www.remington.com) or call Remington at 1-800-243-9700 to request a copy of the form. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number and email address.
6. Place your SRN on the shipping label.
7. Check your government guidelines before shipping.
8. Remington is not responsible for damage or loss during shipment. You may elect to purchase insurance from your carrier.

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### A WORD ON THE MAINTENANCE AND CARE OF YOUR REMINGTON FIREARM

#### **Don't Alter or Modify Your Firearm and Have it Serviced Regularly.**

*Your firearm has been designed to operate according to certain factory specifications. You will jeopardize your safety and that of others around you by attempting to alter its trigger, mechanical safety or other mechanisms. Never alter or modify your firearm in any way.*

*Like any mechanical device, a firearm is subject to wear. It must be maintained and periodically serviced to assure optimum safety and performance. Only a qualified service facility should service, repair or modify your Remington firearm. Consult your instruction book for location of the nearest Remington repair station. Remington recommends that you have your firearm professionally serviced annually. You should also have your firearm professionally serviced after prolonged storage, or if there is ever any question pertaining to the proper functioning characteristics of your firearm.*

*Proper cleaning and lubrication are also important to firearm maintenance and are necessary to assure accuracy, safety and reliability. Before cleaning, always make sure that your firearm is completely unloaded. And always clean the barrel from the chamber end to the muzzle when possible.*





MODEL 870 DM Series  
Pump Action Shotguns

*Remington*®

Remington Arms Co., LLC  
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